

Getting Started with SchoolPing

Download SchoolPing

Your username and password will be provided to you by your child's school, or provided to you in the form of an email. The app is available for Android and iPhone and can be downloaded by searching for SchoolPing in the Play Store or App Store. Once this has downloaded, choose the relevant School name from the list. If you would rather log in through the web, you can ask the school for the web address.

Log in to SchoolPing

Type in your username and password and click on "Log in". You will then be taken through the set up steps. If you have been sent an email, you will be taken through these steps after clicking on "Start using SchoolPing"

After setting your password you will be asked to enter your e-mail address. Keep in mind that your email address can only be used to verify one account.

The image displays four sequential screenshots of the SchoolPing app's setup process. The first screen, titled 'SchoolPing', asks the user to 'let's set your password!' and provides fields for 'Password' and 'Confirm Password', with a 'SET PASSWORD' button. The second screen, also titled 'SchoolPing', asks to 'Confirm your email address' and features an 'Email Address' field with a 'SAVE' button. The third screen, 'Verification email sent', instructs the user to 'Check your email for the email address verification' and includes a 'CONTINUE' button. The final screen, 'Account Ready!', shows the account details for 'Buttery Primary School' with the username 'mallcorn', and offers options to 'Download on the App Store' or 'GET IT ON Google Play', along with a 'Continue via Web' link.

Verify your email address

The final step is to verify your email address. This can be done by clicking on the link which will be emailed to you. You will be asked to enter your password and then click "verify email".

The image shows two screenshots related to email verification. The first is an email notification from 'Buttery Primary School' with the subject 'Email Address Verification'. The email body states: 'Hello Paul, Email Address Verification. A request has been received to verify this email address. If you are not the user, you then please ignore this email. By verifying your email address, you will be able to use the app in the event of a lost password.' A 'Verify Email Address' button is visible. The second screenshot is a 'Verify email address' screen from the SchoolPing app, which asks the user to 'Please enter your password to complete the email verification process.' and includes a 'Password' field and a 'VERIFY EMAIL' button.

We hope you enjoy using SchoolPing!